Terms & Conditions

- 1. Shell does not own the product or it's formulation; it only provides the service. For any product issue, please contact Bactakleen product support team on site.
- 2. The service delivery time ("under 15 minutes") depends on various factors and conditions at the retail fuel station. Waiting time is excluded.
- 3. 99% elimination of bacterial germs tested and proven by CHEMLAB, CHEMSIL, TUV & SGS labs.
- 4. Non-toxic: tested for impact on skin.

All certifications on claims available on demand at Shell fuel stations providing the service.