

## <u>Shell India Markets Private Limited:</u> <u>General Terms and Conditions of Use</u>

- 1. This promotional offer is brought to you by Shell India Markets Pvt. Limited (SIMPL).
- 2. This promotional offer is valid at Shell Petrol Stations operational in all states within India operated by SIMPL herein referred to as the 'Specified Site' for said promotion.
- 3. The offer can be availed at deli2go counters in the participating sites.
- 4. Purchases made under this promotional offer is deemed as acceptance of the Terms and Conditions set in here of.
- 5. This promotional offer is valid from 1<sup>st</sup> October 2021 to 30<sup>th</sup> November 2021 (both dates included). SIMPL reserves the right to terminate or extend the promotion beyond the specified date without prior intimation.
- 6. The promotional offer is valid till stocks lasts and is subject to availability at the time of purchase.
- 7. The offer is valid only on the products as per the annexure and cannot be availed or exchanged for any other products available in the Shell deli2go store.
- 8. The products included in the offer is subject to availability at the time of purchase. SIMPL reserves the right to change, discontinue or terminate the offer anytime during the promotion period as specified in point no. 5 of this T&C list.
- 9. The offer is valid only for customers who avail products worth Rs 149 or more from the following Convenience Retail services:
  - a. Vehicle Care & Lubricants
  - b. Shell Select (Not applicable on Tobacco)
- 10. Under this promotional offer "Shop for Rs. 149/- and above from Shell Select and avail Rs. 50/- discount on any deli2go product from the Festive Special (promo) menu ", the discount specified is applicable only on the SKUs listed in Annexure 1. It excludes all other products under deli2go or any other associated brand which is available for regular sales on site.
- 11. The promotional offer price may vary from location to location and is subject to any change in selling price/MRP by Shell prior to or during the promotion period referred to as in point no.5.
- 12. This promotional offer is valid for all retail customers who wish to avail the offer on Shell petrol stations only.
- 13. This offer cannot be combined with any other ongoing offer or discount at the site.
- 14. SIMPL reserves the right to change promotional offer or the terms and conditions of this promotional offer at its discretion without prior notice or liability to the customer. All decisions made by SIMPL in respect of this promotion or in the event of any dispute are final and no correspondence will be entertained.
- 15. In the event of any inconsistency between these terms and conditions and any advertising, promotional, publicity and other materials relating to or in connection with this promotion, these terms and conditions shall prevail.
- 16. Subject to Applicable laws, SIMPL shall not be liable for any losses, taxes, liabilities or inconvenience suffered by any customer as a result of these terms and conditions, availing this promotion or consuming products purchased under this promotional offer.
- 17. SIMPL shall not be liable under or in connection with these terms and conditions or for this promotion for any indirect, special or consequential cost, expense, loss or damage even if such cost, expense, loss or damage was reasonably foreseeable or might reasonably have been contemplated by the customer and Shell India Markets Pvt Limited and whether arising from breach of contract, tort, negligence, breach of statutory duty or otherwise.

## **Shell India Markets Pvt Limited's rights**

- 1. SIMPL may (i) extend (ii) terminate or suspend the promotion at any time due to circumstances beyond the Shell India Markets Pvt Limited's control.
- 2. Promotion/Offer will not be replaced at customers request or demand by any alternative or cash equivalent.
- 3. This promotional offer is valid for purchases made from Specified Sites as listed in "Annexure 1."
- 4. In addition to these terms & conditions, other specific terms may be imposed by Shell India Markets Pvt Limited from time to time to deal with any unforeseen situation. Shell India Markets Pvt Limited also reserves the absolute right to change the terms and conditions contained herein and, or, any other rules and regulations in respect of the promotion at any time without any notice, without assigning any reason and without any liability whatsoever. Customers are requested to refer to such other terms and conditions, if any, which may be intimated separately as Shell India Markets Pvt Limited considers fit. However, no obligation is cast on SIMPL to separately intimate each individual participant with regard to such additional terms and conditions.
- 5. SIMPL also reserves the right to cancel this promotion at any stage without any liability whatsoever to the customer.
- 6. The customer undertakes to indemnify and keep SIMPL harmless and indemnified against any loss, damage, claims, costs and expenses which may be incurred or suffered by SIMPL due to breach of any of the terms and conditions herein contained.
- 7. Any disputes, differences and/or any other matters in relation to and arising out of this promotional offer and or pertaining to these terms and conditions shall be referred to arbitration under the Arbitration & Conciliation Act, 1996. The venue of arbitration shall be Delhi India. The Promotion shall be governed by and construed in accordance with Applicable laws in India and will be subject to exclusive jurisdiction of the courts at Delhi alone. The Rules of Arbitration of Delhi International Arbitration Centre ("Rules") shall Apply to the arbitration proceedings and the arbitration shall be conducted by a sole arbitrator to be Appointed as per the Rules. The award of Arbitration shall be final and binding on the parties.
- 8. Each customer must ensure that his or her purchases in the promotion is lawful in accordance with the laws of India. Neither SIMPL nor its representatives or agents shall be taken to make any representations, express or implied, as to the lawfulness of any participant's participation in the promotion.
- 9. Purchases made under the promotion will be construed as an acceptance of these terms and conditions stipulated herein and of any terms and conditions already announced as these.

## **Annexures:**

Annexure 1: SKUs under promotion

SKU Name	SKU code
Cappuccino (M)	5021200010
Cappuccino (L)	5021200012
Classic Cold Coffee (M)	5021200025
Classic Cold Coffee (L)	5021119574
Hazelnut Add On	5021119020
Chocolate Add On	5021119518
Irish Crème Add On	5021119021
Chilli Podi Idli	5012200177
Toasted Chilli Cheese Bun	5012119537
Zesty Tikki Sandwich	5012119544
Kadai Paneer Sandwich	5012119545
Egg Wrap	5012119547
Paneer Tikka Wrap	5012119546
Extra Cheese	5012119788
Extra Egg	5012119787

Annexure 2: Sites where promotion is applicable (All CO deli2go sites)

	on is applicable (All CO deli2go sites)
Ship To	Site Name
12643462	MAGADI ROAD LHS 1
12681636	OKALIPURAM
10053783	MANINAGAR
12157733	S G HIGHWAY
10048874	BROOKFIELD
10048898	TATHODE
10053770	STN THERGAON PUNE
10048891	VARVE.
12659453	RAVET – PUNE
12601984	VIP ROAD SURAT
12538829	MOTA VARACHHA
12723748	BANNERGHATTA-2
10048890	STN THANE BELAPUR ROAD MUMBAI.
12640974	PURNA,BHIWANDI
12721669	YESHWANTHPURA – 2
10055398	KALASAGAR
12546415	SAMA SAVLI ROAD
12614770	VICTORIA GARDEN ROAD
12637020	TRAPAJ
12478096	HOSA ROAD
12517004	JAKKASANDRA
12654678	CHANDAPURA - HOSUR ROAD
12642007	Gowrivakkam,VelacheryTambaram RoaD
12682734	VADODARA-PADRA ROAD
12739052	SUSEN-TARSALI RINGRD
12691525	KATARGAM AMROLI ROAD
12546509	Mysore Bangalore Road
12633418	SENAPATI BAPAT ROAD
12635634	PATHARDI DEOLALI ROAD
12666995	GANGAPUR SATPUR LINK ROAD
12655362	MADURAVOYAL
10053735	HINJEWADI
12734681	Guruguentepalaya
12591714	GANDHINAGAR EXIT,NH 147
12682735	PETHAPUR,GANDHINAGAR
12734686	Magob, Kadodara Road
10048893	MULSHI RD.
12662127	AIR INDIA HOUSE,RTO CHOWK
12634204	PRAGPAR MUNDRA
12617194	RN TAGORE ROAD, GANDHIDHAM
12649595	BHUJ - MANDVI ROAD
12591716	DAHEJ ROAD
12588877	ZADESHWAR ROAD
12616526	BHARUCH EXIT-NH 8

12623230	KARVAR ROAD HUBLI
12632413	MANDAKALLI MYSORE CALICUT HIGHWAY
10053767	PIMPRI
12581140	PARDI RAJKOT
12170818	BELLANDUR
12642643	T C Palya
12631583	EDAYANCHAVADI
10053749	SARJAPUR ROAD
12687727	RANGPUR NH48 SHAMLAJI
12691487	LAL DARWAJA, RING RD
10048899	WAGHOLI RD.
12761511	HINJEWADI - PH-2
12718365	Pimple Nilakh
12635712	MOTERA, AHMEDABAD
10053746	GOTRI ROAD
12538831	Old Padra Road
12756506	BHAYLI-SEVASI CANAL
12478100	JIGANI LINK ROAD
12708917	ANEKAL ROAD
10035044	OLD MADRAS ROAD
12567952	INTERMEDIATE RING ROAD
10048906	GNT ROAD.
10048905	MADHAVARAM.
12711804	KOYAMBEDU
12684801	KATTUPAKKAM
12538833	UDHNA MAGDALLA ROAD
12668921	SAROLI, KADODARA RD
12137244	SHELL MEDAVAKKAM
10048911	AVADI POONAMALLE
10053759	STN SEMANCHERY OMR2
12598782	KAZHIPATTUR
12636625	SEMBARAMBAKKAM
12670197	KUNDRATHUR ROAD
12717824	BANGALORE AIRPORT
12656329	AKOTA,VADODARA
12642876	TRAMBAK RD, NASIK
12623327	NASIK – AIRPORT ROAD
12666253	HEGGERI DHARWAD
12614269	BHAVNAGAR EXIT
12636348	SHIHOR, BHAVNAGAR RAJKOT ROAD
12711298	MOKHADAJI CIRCLE
12650140	PADGA, NH3
12623163	KUNIAMUTHUR,PALGHAT ROAD
12112377	SHELL AVADI
12623461	KORATTUR AAVIN-DAIRY ROAD
12083209	SHELL INJAMBAKKAM
12637988	AKKARAI
10048877	YESHWANTPUR

10035043	TUMKUR RD
12723747	NEELAMANGLA TOWN
12590898	PADAPPAI
10048918	OLD MAHABALIPURAM ROAD.
10048873	MYSORE RD
12668386	Millers Road
12634906	BH ROAD, TUMKUR
12063138	VASTRAL
12659588	NIKOL - ODHAV ROAD
10053799	TALEGAON.
12516994	SINGASANDRA BANGALORE
12609420	GOKUL ROAD HUBLI
12635711	PB ROAD HUBLI
12510359	SHELL SCIENCE CITY ROAD
10048913	VELACHERY RD
10048908	CHROMPET 2.
10035040	RAJKUMAR RD
10055417	BULLTEMPLE ROAD
10053717	SANKEY ROAD
10053787	MEKHRI CIRCLE
10048885	VARTHUR ROAD.
12546510	KUNDALAHALLI MAIN ROAD
10035042	ARCOT ROAD
10048904	J N ROAD
12641545	JEHANGIRPURA RANDER ROAD, SURAT
12526925	VIJAYA BANK LAYOUT
12627765	PUTTENAHALLI,BANGALORE
12627765 12584473	PUTTENAHALLI,BANGALORE PALE NH4 HUBLI
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12584473	PALE NH4 HUBLI
12584473 12638339	PALE NH4 HUBLI BAGALKOT ROAD HUBLI
12584473 12638339 10055409	PALE NH4 HUBLI BAGALKOT ROAD HUBLI V K ROAD.
12584473 12638339 10055409 10035041	PALE NH4 HUBLI  BAGALKOT ROAD HUBLI  V K ROAD.  VM ROAD
12584473 12638339 10055409 10035041 12037887	PALE NH4 HUBLI BAGALKOT ROAD HUBLI V K ROAD. VM ROAD JP NAGAR
12584473 12638339 10055409 10035041 12037887 12589174	PALE NH4 HUBLI BAGALKOT ROAD HUBLI V K ROAD. VM ROAD JP NAGAR THANISANDRA
12584473 12638339 10055409 10035041 12037887 12589174 12546507	PALE NH4 HUBLI  BAGALKOT ROAD HUBLI  V K ROAD.  VM ROAD  JP NAGAR  THANISANDRA  INDIRANAGAR 80 FT ROAD
12584473 12638339 10055409 10035041 12037887 12589174 12546507 12639568	PALE NH4 HUBLI  BAGALKOT ROAD HUBLI  V K ROAD.  VM ROAD  JP NAGAR  THANISANDRA  INDIRANAGAR 80 FT ROAD  VADAGAON SINHAGAD ROAD
12584473 12638339 10055409 10035041 12037887 12589174 12546507 12639568 12660471	PALE NH4 HUBLI  BAGALKOT ROAD HUBLI  V K ROAD.  VM ROAD  JP NAGAR  THANISANDRA  INDIRANAGAR 80 FT ROAD  VADAGAON SINHAGAD ROAD  NAVI PARDI - NH 47
12584473 12638339 10055409 10035041 12037887 12589174 12546507 12639568 12660471 12636502	PALE NH4 HUBLI  BAGALKOT ROAD HUBLI  V K ROAD.  VM ROAD  JP NAGAR  THANISANDRA  INDIRANAGAR 80 FT ROAD  VADAGAON SINHAGAD ROAD  NAVI PARDI - NH 47  BELLANDUR OOR – 2
12584473 12638339 10055409 10035041 12037887 12589174 12546507 12639568 12660471 12636502 12640973	PALE NH4 HUBLI  BAGALKOT ROAD HUBLI  V K ROAD.  VM ROAD  JP NAGAR  THANISANDRA  INDIRANAGAR 80 FT ROAD  VADAGAON SINHAGAD ROAD  NAVI PARDI - NH 47  BELLANDUR OOR — 2  AMBEDKAR ROAD BELGAUM
12584473 12638339 10055409 10035041 12037887 12589174 12546507 12639568 12660471 12636502 12640973 12628525	PALE NH4 HUBLI  BAGALKOT ROAD HUBLI  V K ROAD.  VM ROAD  JP NAGAR  THANISANDRA  INDIRANAGAR 80 FT ROAD  VADAGAON SINHAGAD ROAD  NAVI PARDI - NH 47  BELLANDUR OOR – 2  AMBEDKAR ROAD BELGAUM  V.D HIGH SCHOOL
12584473 12638339 10055409 10035041 12037887 12589174 12546507 12639568 12660471 12636502 12640973 12628525 12517003	PALE NH4 HUBLI  BAGALKOT ROAD HUBLI  V K ROAD.  VM ROAD  JP NAGAR  THANISANDRA  INDIRANAGAR 80 FT ROAD  VADAGAON SINHAGAD ROAD  NAVI PARDI - NH 47  BELLANDUR OOR - 2  AMBEDKAR ROAD BELGAUM  V.D HIGH SCHOOL  SOUTH END CIRCLE
12584473 12638339 10055409 10035041 12037887 12589174 12546507 12639568 12660471 12636502 12640973 12628525 12517003 12624942	PALE NH4 HUBLI  BAGALKOT ROAD HUBLI  V K ROAD.  VM ROAD  JP NAGAR  THANISANDRA  INDIRANAGAR 80 FT ROAD  VADAGAON SINHAGAD ROAD  NAVI PARDI - NH 47  BELLANDUR OOR – 2  AMBEDKAR ROAD BELGAUM  V.D HIGH SCHOOL  SOUTH END CIRCLE  MATHUR SH57, ORAGADAM
12584473 12638339 10055409 10035041 12037887 12589174 12546507 12639568 12660471 12636502 12640973 12628525 12517003 12624942 12586244	PALE NH4 HUBLI  BAGALKOT ROAD HUBLI  V K ROAD.  VM ROAD  JP NAGAR  THANISANDRA  INDIRANAGAR 80 FT ROAD  VADAGAON SINHAGAD ROAD  NAVI PARDI - NH 47  BELLANDUR OOR - 2  AMBEDKAR ROAD BELGAUM  V.D HIGH SCHOOL  SOUTH END CIRCLE  MATHUR SH57, ORAGADAM  LALPUR ROAD
12584473 12638339 10055409 10035041 12037887 12589174 12546507 12639568 12660471 12636502 12640973 12628525 12517003 12624942 12586244 12595088	PALE NH4 HUBLI  BAGALKOT ROAD HUBLI  V K ROAD.  VM ROAD  JP NAGAR  THANISANDRA  INDIRANAGAR 80 FT ROAD  VADAGAON SINHAGAD ROAD  NAVI PARDI - NH 47  BELLANDUR OOR - 2  AMBEDKAR ROAD BELGAUM  V.D HIGH SCHOOL  SOUTH END CIRCLE  MATHUR SH57, ORAGADAM  LALPUR ROAD  REFINERY ROAD
12584473 12638339 10055409 10035041 12037887 12589174 12546507 12639568 12660471 12636502 12640973 12628525 12517003 12624942 12586244 12595088 12640032	PALE NH4 HUBLI  BAGALKOT ROAD HUBLI  V K ROAD.  VM ROAD  JP NAGAR  THANISANDRA  INDIRANAGAR 80 FT ROAD  VADAGAON SINHAGAD ROAD  NAVI PARDI - NH 47  BELLANDUR OOR - 2  AMBEDKAR ROAD BELGAUM  V.D HIGH SCHOOL  SOUTH END CIRCLE  MATHUR SH57, ORAGADAM  LALPUR ROAD  REFINERY ROAD  MADHAPUR, BHUJ ANJAAR ROAD
12584473 12638339 10055409 10035041 12037887 12589174 12546507 12639568 12660471 12636502 12640973 12628525 12517003 12624942 12586244 12595088 12640032 12712391	PALE NH4 HUBLI  BAGALKOT ROAD HUBLI  V K ROAD.  VM ROAD  JP NAGAR  THANISANDRA  INDIRANAGAR 80 FT ROAD  VADAGAON SINHAGAD ROAD  NAVI PARDI - NH 47  BELLANDUR OOR - 2  AMBEDKAR ROAD BELGAUM  V.D HIGH SCHOOL  SOUTH END CIRCLE  MATHUR SH57, ORAGADAM  LALPUR ROAD  REFINERY ROAD  MADHAPUR, BHUJ ANJAAR ROAD  ALTHAN, NEW CITYLIGHT

10048854	NACHARAM.
12589171	DEVANAHALLI
12649873	Budigere Road
12041873	UTTARAHALLI.
10055407	STN NILGIRI ROAD MYSORE
10048848	HABSIGUDA
10048878	SAI BABA ASHRAM.
12645046	MARATHAHALLI ORR BANGALORE
12667520	LALACHERUVU
12654832	RAJARAJESHWARI NAGAR
10053786	MAGADI ROAD
10053738	WHITEFIELD.
12581782	VARTHUR GUNJUR ROAD BANGALORE
12632310	KANAKAPURA 80 FT ROAD
12761091	Maranahalli
12655364	CHIKKABIDEREKALLU
10053713	KALAWAD ROAD.
12646056	150 ft Ring Road
12651954	LASKANA,KAMREJ ROAD,SURAT
10048886	BELLARY RD
12589172	RAMAMURTHYNAGAR
10070233	HRBR LAYOUT
10048872	HOSUR ROAD.
12653903	Chandapura 2
12635736	BEJAI,MANGALORE
10048912	AMBATTUR.
10048903	PORUR
12644113	VAVIN, MOGAPPAIR
12692558	PUNA, CANAL ROAD
12634541	CANAL ROAD-SURAT
12681635	AURANGABAD RD, NASHIK
12640976	PANCH PAKHADI, THANE
12617585	LADY HILL ROAD MANGALORE
12641375	NEW VIP ROAD, VADODARA
10053728	BANNERGHATA